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**Work Area:** Conus and Oconus



## COMPANY OVERVIEW

**Returns "R" US, LLC (Pharma Logistics)** is a national leader in pharmaceutical reverse distribution, providing compliant, secure, and cost-effective solutions for managing expired, unused, or recalled medications. Since 1996, we have supported pharmacies, hospitals, health systems, and federal agencies with highly regulated reverse distribution, DEA- and EPA-compliant waste management, and end-to-end returns processing. Backed by nearly 30 years of experience, our patented Precision Processing™ technology ensures full item-level reconciliation, perpetual inventory accuracy, and real-time visibility across the entire returns lifecycle—delivering unmatched transparency and accountability. We proudly support the Department of Defense, Department of Veterans Affairs, Indian Health Service, ICE, and numerous federal, state, and commercial healthcare systems with specialized reverse logistics programs designed to increase credit value, reduce waste, and ensure regulatory compliance. With a fully automated DEA-compliant fulfillment center, nationwide field service coverage, and a dedicated customer success team, Pharma Logistics delivers reliable, audit-ready, and financially responsible solutions for CONUS and OCONUS operations. Our mission is to help government partners stay compliant, protect public health, and maximize the financial return on expired pharmaceutical products.



## DIFFERENTIATORS

- 30 years of compliant pharmaceutical reverse distribution
- Twice-patented Precision Processing™ for full item-level tracking
- Sole-source trusted provider for the U.S. Department of Defense
- DEA-compliant automated fulfillment center with rapid turnaround
- Industry-leading customer portal with real-time visibility
- Highest collection rate through proactive credit recovery
- Fast, low-friction onboarding for multi-site systems
- Conflict-free model with no manufacturer relationships



## PAST PERFORMANCE

- **Department of Defense (CONUS & OCONUS):** Sole-source trusted provider for expired drug collection.
- **Department of Veterans Affairs:** Supported multiple VA facilities with fully compliant reverse distribution programs.
- **Indian Health Service (IHS):** Provided secure pharmaceutical returns and waste management.
- **U.S. Immigration & Customs Enforcement (ICE):** Delivered compliant returns processing and disposal services.
- **Corrections Facilities:** Managed expired medication returns for state correctional systems.
- **Major Health Systems:** Supported Ascension, Kaiser Permanente, and UPMC with large-scale returns management.



## CORE COMPETENCIES

- **Pharmaceutical Reverse Distribution and Returns Processing:** Secure handling of expired and unused medications.
- **Waste Disposal Services:** Compliant disposal of pharmaceutical waste.
- **DEA and EPA-Compliant Pharmaceutical Waste Management:** Fully regulated processing and documentation.
- **Government Program Management and Compliance Support:** Support for federal requirements and oversight.
- **Automated, DEA-Compliant Fulfillment and Logistics Operations:** High-accuracy, secure automated processing.
- **Consumer Drug Take-Back Program:** Turnkey, compliant collection solutions.
- **Nationwide Field Service Coverage:** On-site service and logistics across CONUS/OCONUS.
- **Reporting & Analytics:** Real-time visibility, reconciliation, and performance data.



## NAICS & PSC CODES

**424210: Drugs And Druggists' Sundries Merchant Wholesalers (Primary)**  
**NAICS:** 561490, 424210, 425120, 493110, 541614, 561499, 561990, 562111, 562112, 562119, 562211, 562219  
**PSC:** 6505, 6508, 6510, 6515, 6550